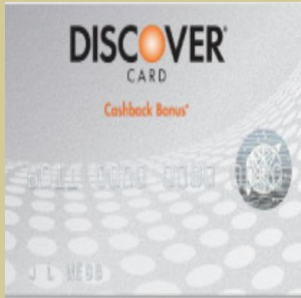


# Happy Holidays



December 2009

Now Accepting...



## Attention: Credit Card Customers

We're always looking for ways to help our customers and we'd like to let you know that, effective immediately, we now accept Discover Credit Cards in addition to American Express, MasterCard, and Visa. (Checks and cash are always accepted!!!)

[Join Our Mailing List!](#)

Featured Article



## Recap of 2009 e-Trac Starbucks Giftcard Winners

## Runners, Inc. Newsletter

*"This past year has certainly been challenging for everyone with the pinch in the economy and the uncertainty that lies ahead. Even though we've all had to tighten our belts, we also have a lot to be grateful for this Holiday Season. We want to thank our loyal customers for their continuing business, referrals, and comments that mean so much to us. As we reflect back on the past year's events, plans we've made, victories we've won, business won (or lost), laughter we've shared, sorrows we've endured, and disappointments we've faced, let's remember that the New Year will bring promise and hope."*

*Best wishes to all of our customers for a memorable holiday season filled with love, family, friends, and warm memories of holidays past!"*



Diane and Thor

If you don't yet use e-Trac (our online order entry and tracking program) to electronically submit your courier and service requests to us, it's never too late to start! We have a random monthly drawing for a \$20 Starbucks gift card to encourage all of our customers to use e-Trac.

The rules are simple - the more times you use e-Trac, the more times your name is entered and the better your chance of winning! All customers are eligible.

Here is a list of 2009 winners (some won several times):  
(Chris: insert hyperlink on each company name)

MilkPEP  
<http://www.milkpep.org/>

The Henry M. Jackson Foundation for the Advancement of Military Medicine (**Multiple Winner!**)  
<http://www.hjf.org/>

Viatch Publishing  
<http://www.viatechpub.com/>

Court Services and Offender Supervision Agency (**Multiple Winner!**)  
<http://www.csosa.gov/>

CARE-ID  
<http://careidresearch.com/>

#### Name That Horse Winners

In case you missed our September email announcing the two winning names for our "Name That Horse Contest," here's a quick recap:



**Filly #1:** Preaching Up the Aisle, submitted by "Erin" of Rodgers Consulting, Inc.

**Filly #2:** OnlyAWarning, submitted by "Sue" of Presidio Networked Solutions

Erin won a gift basket filled with products from [Demeter's Pantry](#) (a Runners' customer), an importer of all natural Greek foods and Sue won \$50 worth of free services from Runners, Inc.

Both Erin and Sue were pleased that their filly names were selected out of many creative entries and happy to have won prizes!

#### In The Community

##### Cardboard to Leather™ Donation

In picture from left - Orioles Third Baseman, Melvin Mora, Legg Mason Sr. Vice President, Tim Munoz, C2L™ Co-Chairs, Bob Harden



and Kevin Joyce along with the Oriole Bird, join in an on-field check presentation of \$17,500 from Legg Mason to the Cardboard to Leather™ program.

Petree Press

<http://www.petreepress.com/>

Glass Packaging Institute  
(GPI) <http://www.gpi.org/>

To learn more about e-Trac  
and how to sign up, visit us  
on the web at

[www.runnersinc.com](http://www.runnersinc.com) or  
contact Kevin Joyce at  
301-948-7500 or  
[kjoyce@runnersinc.com](mailto:kjoyce@runnersinc.com)

Kevin Joyce, Operations Manager at Runners, Inc., is co-chair of [Cardboard to Leather™](#) or C2L, one of the Oriole Advocates' major projects where "gently" used and new baseball and softball equipment is collected and sent to underprivileged youth in developing countries including the Dominican Republic, Belize, Cuba, Afghanistan, Aruba, Nicaragua and Venezuela. Each year C2L collects donations of equipment that is stored and separated at Runners' Baltimore warehouse

This year's donations were an amazing 24,000 items for a total of 444 boxes of equipment that included bats, balls, gloves and other baseball gear. In late October, a 40 foot container was to Venezuela and a 40 foot container to Nicaragua. Here is a picture in our warehouse to give you an idea of the amount of boxes that were packed by exhausted volunteers.



Lucy the "Egg-Dog"

Diane Smith (CEO of Runners, Inc.) is learning to raise chickens and one of her daily chores each morning is to collect the eggs. Her dog, Lucy doesn't want to feel left out, so she's learned to gently pick-up

the eggs in her mouth.....but the only problem is that she hides them!!!